Pure Flix FAQS

What is Pure Flix?
Pure Flix is a leading faith and family streaming service with more than 1 million subscribers, offering uplifting entertainment viewers can confidently enjoy with the entire family.

What type of content is on Pure Flix?
Pure Flix offers a wide selection of family-friendly movies and series, including original content such as *Ainsley McGregor Mysteries, Jep and Jess: Beyond the Bayou, When Hope Calls: Brookfield, County Rescue*, and *Crossroad Springs*. The collection also includes heartwarming romances, uplifting dramas, and inspirational stories starring familiar faces such as Candace Cameron Bure, Danica McKellar, Jen Lilley, and Trevor Donovan.

How can I watch Pure Flix?
Pure Flix can be streamed on smart TVs, phones, tablets, and computers.
https://www.pureflix.com/devices

How do I get the Pure Flix app?
Find the Pure Flix app in your device's app store. For phones and tablets, download it from the Google Play Store or Apple App Store. On smart TVs and streaming devices, search for "Pure Flix" in your device's app menu.

How do I access Pure Flix through my library?
1. Find your library
Go to pureflix.libraryideas.com and search for your library by name, ZIP code, city, state, or country.

2. Select your library
Choose your library from the search results.

3. Verify your library card
Enter your library card number and select Log In. Some libraries may also require your PIN.

4. Create your Pure Flix account
Enter your email address and create a password. You may also enter a phone number, but it is optional. Select Create Your Account to finish setting up your account.

5. Start watching!
Once your account is created, you're ready to start streaming Pure Flix.

Note: If you have problems logging in, please contact your local library.

Is there a daily streaming limit on Pure Flix?
No. There are no limits to the amount of time you can stream on Pure Flix!

Does the content on Pure Flix change?
Yes. The platform regularly adds new movies, series, and original productions to its library. It also removes older content periodically.

Are there any fees to use Pure Flix?
No, Pure Flix is a free service provided to library users by participating public libraries.

What is Pure Flix Premium and can I access Premium features?
Your free library subscription includes the standard tier of Pure Flix. Pure Flix Premium is a paid upgrade that includes additional features such as virtual premieres, live Q&A sessions, early access to select content, and behind-the-scenes footage. Premium features are not included with library access.