

# **Universal Service Year 2016 (Yr.19) RFP**

## **Western Plains Library System**

Western Plains Library System Bookmobile Center (Main)

Minnie R. Slief Library (Cheyenne)

Clinton Public Library

Cordell Public Library

Seiling Public Library

Sentinel Public Library

Hazel Cross Library (Thomas)

Weatherford Public Library

### **Introduction**

Western Plains Library System is a four county public library system in Rural Western Oklahoma. With eight libraries WPLS serves approximately 49,000 people in Custer, Dewey, Roger Mills, and Washita Counties.

WPLS is requesting proposals for Data Transmission Services and Internet Access, Voice Services, Broadband Internal Connections, Managed Internal Broadband Services and Basic Maintenance of Internal Connections that are defined by the Federal Communications Commission for libraries requesting Universal Service discounts. If you have questions, please contact:

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# **Western Plains Library System**

## **Current WAN Information**

WPLS connects to the internet via a fiber circuit located at the WPLS Bookmobile Center. All traffic to/from the internet is routed back to the WPLS Bookmobile Center. Each branch connects back to the WPLS Bookmobile Center via a wireless wide area network (WAN).

**Bandwidth speed of Internet Connection:** 1 Gbps

**Bandwidth speed of Wide Area Network (WAN):** 100MB in all locations

## **Category One:**

### **Data Transmission services and Internet Access:**

- Internet Access up to 1Gbps
- Wide Area Network up to 300 Mbps licensed bandwidth across 8 sites/locations
- Digital Subscriber Line (DSL) [for current Kiosk locations]
- Wireless Internet access [1 Mobile Library that serves 16 different stops (5-100 Mbps)]

### **Voice Services:**

- Plain Old Telephone Service (POTS) [12 existing]
- Long Distance Telephone Service [12 existing lines]
- 800 Service [8 sites/locations, continue from OUSF]
- Interconnected voice over Internet protocol (VoIP for library system-8 sites/locations)

## **Category Two:**

### **Internal Connections and Managed Internal Broadband Services:**

- Services provided by a third party for the operation, management, and monitoring of eligible broadband internal connections

### **Basic Maintenance of Internal Connections:**

- Maintenance and Technical Support for firewall [See attached chart]
- Maintenance and Technical Support of Routers [See attached chart]
- Maintenance and Technical Support of Switches [See attached chart]
- Maintenance and Technical Support of Wireless Access Points [See attached chart]
- Maintenance and Technical Support of Drops [See attached chart]
- Maintenance and Technical Support for video equipment [See attached chart]

### **Notice to Internal Connection Bidders:**

All vendors must be able to provide same day, or within 24 hours on site service when needed.

All vendors must have installed or supported similar equipment for other public libraries and/or public library systems.

### **Notice to All Bidders:**

All proposals must meet Universal Service guidelines.

WPLS reserves the right to ask for references to verify quality of workmanship.

The State of Oklahoma does not allow multi-year contracts. Any contract for the State of Oklahoma must contain a non-appropriation clause. Oklahoma Statutes-Title 65 (4-105).

All bids will be evaluated with the following criteria.

- 50% Price
- 25% Service time
- 15% Prior experience with WPLS technology needs
- 10% Completeness of bid (Bidding on services requested, OUSF experience, transition costs, and costs of ineligible services, products and fees.)

<b>Equipment to be maintained by Basic Maintenance Provider</b>								
	WPLS Bookmobile Center	Cheyenne Minnie R. Slief Library	Clinton Clinton Public Library	Cordell Cordell Public Library	Seiling Seiling Public Library	Sentinel Sentinel Public Library	Thomas Hazel Cross Library	Weatherford Weatherford Public Library
WAP	Aerohive AP230 2 devices	Aerohive AP230 2 devices	Aerohive AP230 3 devices	Aerohive AP230 2 devices	Aerohive AP230 1 device	Aerohive AP230 1 device	Aerohive AP230 1 device	Aerohive AP230 3 devices
Router	Cisco 2610	Cisco 2610	Cisco 2610	Cisco 2610	Cisco 2610	Cisco 2610	Cisco 2610	Cisco 2610
Switch	HP 2920-48G	Ubiquiti US-24	UniFi 48 Port	Ubiquiti US-24	Ubiquiti US-24	Ubiquiti US-24	Ubiquiti US-24	UniFi 48 Port
UPS	APC Smart-UPS SC 450VA	APC Smart-UPS SC 450VA	APC Smart-UPS SC 450VA	APC Smart-UPS SC 450VA	APC Smart-UPS SC 450VA	APC Smart-UPS SC 450VA	APC Smart-UPS SC 450VA	APC Smart-UPS SC 450VA
# of Drops	48	20	48	24	12	10	16	48
Firewall	Fortinet FortiGate 200D							
Video Equipment			Tandberg Profile 52 C40					