

Policy First Adopted August 1995
Revised 10/12/2001; 12/12/2003; 5/9/2014

WESTERN PLAINS LIBRARY SYSTEM

RULES OF CUSTOMER CONDUCT

Purpose

Western Plains Library System (WPLS) provides access to information and technology for all visitors to our library facilities. This policy sets forth guidelines that protect library staff, facilities, and all customers' right to access the library. Customers who fail to adhere to this policy may lose library privileges.

Rules of Conduct

1. Items Not Allowed on WPLS Property
 - a. Open containers of food or drinks
 - b. Oversizedbags, stacked luggage, or any large object that takes up an excessive amount of space or presents a potential danger to access
 - c. Pets (except service animals)
 - d. Weapons (except by law enforcement officers)
 - e. Bicycles, scooters, and skateboards
 - f. Alcohol or illegal drugs

2. Actions Not Permitted on WPLS Property

- a. Engaging in any activity in violation of federal, state, or local law
- b. Defacing, destroying, or tampering with library property and/or equipment
- c. Using, or preparing to use, tobacco products (including but not limited to cigarettes, smokeless tobacco, electronic cigarettes/vaping devices, or any product packaged for smoking or the simulation of smoking)
- d. Violent behavior including, but not limited to: fighting, shouting, threatening, running, pushing, shoving, or throwing things
- e. Any behavior that can be construed as physical, verbal or sexual harassment
- f. Disrupting the use of other library customers by creating or contributing to loud and/or persistent noise production
- g. Being under the influence of alcohol or illegal drugs
- h. Use of offensive, lewd, and/or profane language
- i. Utilizing staff time to the extent that staff is unable to provide services to other customers
- j. Not complying with library policy and procedures on the use of library equipment and materials
- k. Wearing of skates, cleats, or other inappropriate attire that disrupts the library environment (Shoes and shirts are required)
- l. Entering the library with communicable diseases, illness or article infestation
- m. Failing to maintain personal body odor or personal hygiene acceptable to the general public
- n. Using restrooms for bathing, shampooing, or doing laundry
- o. Unauthorized access to office areas or emergency exits
- p. Prolonged or chronic sleeping or lying down
- q. Any behavior that interferes with normal use of the library

Enforcement

Customers who fail to comply with these rules will be notified and, if the behavior is not fixed, asked to leave the library. Serious or repeated misconduct may lead to restrictions including loss of library privileges ranging from one day to one year, and/or appropriate legal action.

A person excluded from the use of the library buildings, property, or services may request in writing that the Executive Director reconsider such a decision and present evidence to the Executive Director that the exclusion is not warranted under the circumstances or that s/he no longer poses a threat as described above.